

EASY READ INFORMATION

EASY READ COMPLAINTS HOW TO FILE A COMPLAINT OR GIVE FEEDBACK?



This document is to help you **Complain** or give us **Feedback**.



It is okay to complain if you are not happy.
Tell us when you are upset about:

- Your supports
- Workers
- Us SelectCleaning



You can talk to **SelectCleaning** on **0452 597 797** (Melbourne) or **0432 505 742**. (Sydney or Adelaide)



You can ask someone **you trust** to help you complain.



You can ask an **Advocate** to help you.
An **Advocate** is someone who speaks up for you if you cannot speak up for yourself.



Not sure who to help you.

Talk to our Manager who will help you find someone



We will try to fix your problem.

We will talk to you about your problem.



Shh!!

We will keep anything you say private.



Not Happy?

You can tell

NDIS Commission

1800 03 55 44 (This is a free call from
landlines)

Or online [here](#)

